# Conflicts of Interest Policy

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Santander Asset Management Luxembourg S.A.





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## 1. Objective

Santander Asset Management Luxembourg, S.A. is a Management Company regulated under Chapter 15 of the Law of 17 December 2010 as amended. The Board of Directors of Santander Asset Management Luxembourg, S.A. has the overall responsibility for Santander Asset Management Luxembourg S.A. In accordance with the Law of 17 December 2010 as amended and CSSF Circular 18/698, the Board of Directors of the management company (thereafter the "ManCo" OR "SAMLUX") has adopted the following Conflict of Interest policy.

The purpose of this policy is to provide SAMLUX employees and directors with guidelines to prevent and manage conflicts of interest that may arise as a result of their activities. In particular, the purpose of this policy is to establish a set of guidelines for:

- Identify, in general, the relationships, services, activities or operations in which conflicts of interest may occur.
- to identify specific services and activities carried out by (or on behalf of) the ManCo which may entail potential or existing conflicts of interest resulting in a material risk of damage to the interests of the UCITS or their shareholders. Facilitate guidelines for preventing conflicts of interest as far as possible.
- Establish a process of conflict assessment, mitigation measures and communication of such conflicts of interest (current or potential).
- Adequately document the implementation of the measures in force to meet the purposes described above, so that they can be monitored internally and explained to regulators.
- Provide examples of categories in which conflicts of interest may occur.

# 2. Regulatory framework

- CSSF Circular 18/698 Authorisation and organisation of investment fund managers incorporated under Luxembourg law.
- Law of 30 May 2018 on markets in financial instruments (DIRECTIVE 2014/65/EU (MiFID II) transposition).
- Circular CSSF 07/307 (as amended by Circulars CSSF 13/560, 13/568 and 14/585) (being reviewed) on Conduct of business rules in the financial sector.
- Law of 17 December 2010 relating to undertakings for collective investment (UCITS law)
- Law of 10 August 1915 (Luxembourg Corporate Law/ Commercial Companies Act).
- CSSF Regulation No 10-4, on organisational requirements, conflicts of interest, conduct of business, risk
  management and content of the agreement between a depositary and a management company.as
  amended by CSSF Regulation No 22-05.

# 3. Definitions

• **Professionals:** SAMLUX employees. For the purposes of this policy, employees of SAMLUX are considered.





- Conflict of interest: Generally, a conflict of interest occurs when one or more persons and/or entities, and/or units or businesses have interests that may undermine a client's or UCIT's interests, including its sustainability preferences and/or be potentially adverse to the interests of another person, entity, or business or unit, as well as when there is a duty of care or trust with respect to third parties with interests in the entity. Likewise, it can occur when a situation or circumstance may adversely influence the performance of the duties and responsibilities assigned to a person within SAMLUX.
- Qualified shareholder: A natural or legal person (other than Banco Santander S.A.) who holds an interest in SAMLUX, which represents a relevant holding of shares or voting rights in accordance with applicable national legislation. Likewise, a shareholder who has obtained rights to appoint a majority of the board of directors or other means to significantly influence the management of the ManCo.
- Related party: A natural or legal person with whom the employees or directors of SAMLUX maintain an
  economic or family relationship (ascendants, descendants and collateral, as determined by applicable
  local law), with significant influence on their role or decision-making in the ManCo.
- **PEP** : Politically Exposed Persons.
- Economic relationship: It shall be understood that there is an economic relationship with a legal person when a shareholding of more than 5% is held and/or when a management or administration position is held in it.

**Family relationship**: Effects of this policy shall be understood as an immediate relative to the spouse or person with a relationship of similar affection, parents, children, siblings, grandparents of the employee or director of SAMLUX and partners of all such persons. Additionally, the uncles, nephews or cousins of the employee and the partners of all these people will be considered as another family member.

- **Friendship Relationship**: Is any kind of close friendship between a member of the management staff and the employee that could give rise to a favorable deal.
- **Direct hierarchical relationship**: Direct hierarchical relationship means that existing between an employee and the manager immediately superior to that employee.
- Indirect hierarchical relationship: An indirect hierarchical relationship is understood to mean that existing between an employee and those responsible for the unit to which the employee belongs, and who are, in turn, hierarchical superiors of the employee's immediate superior manager.
- **Unit**: The term unit is equivalent to line of business.
- **Client** The term client in this policy refers to investors, shareholders and shareholders of vehicles managed, by SAMLUX. This concept includes not only current investors, but also potential investors.
- UCIT. Investment fund that has appointed SAMLUX to act as its management company pursuant to the 2010 Law.





Annex I provides a non-exhaustive list of the general categories of conflicts of interest and activities, services, decisions or transactions that generate or may generate such conflicts that require, where appropriate, appropriate management, mitigation or prevention.

## 4. Principles for managing conflicts of interest

### 4.1. General principles

Governing bodies and employees shall comply with to the following principles in carrying out their assigned functions and responsibilities in order to identify, escalate and manage conflicts of interest:

- **Responsibility** The governing bodies, key positions and other employees will act in good faith, in compliance with applicable internal regulations and in accordance with the roles assigned to them.
- **Transparency**. Maintain an honest and transparent attitude, in accordance with corporate values, showing proactive behavior to avoid conflicts of interest and, if any, provide the most appropriate mitigation measures to minimize the negative consequences of them.
- Independence. To act at all times with freedom of judgment and loyalty to SAMLUX, its shareholders and clients, regardless of their own interests and those of their related parties.
- Abstention. Refrain from participating in or influencing decisions that may affect employees or entities
  with which there may be a conflict of interest, or in which their objectivity or ability to properly fulfill their
  obligations to SAMLUX may be compromised; as well as access to important information that may
  influence this conflict.

Similarly, they must refrain from participating in any type of transaction carried out by the ManCo involving the interests of their own, those of the Group or a related party involved.

• Communication. Notify internally any issue that may arise or that has already resulted in a direct or indirect conflict of interest. Any actual/real or potential conflict of interest shall be communicated to the direct supervisor and Compliance Department for proper evaluation and management.

## 4.2. Specific principles

In addition to general principles, the management of conflicts of interest in SAMLUX considers the following principles:

- When identifying the types of conflicts of interest, ManCo shall consider the interests of the management company, including those deriving from its belonging to a group or from the performance of services and activities, the interests of the clients and the duty of the ManCo towards UCITS it manages as well as interests of two or more managed UCITS.
- The interest of the managed vehicles (UCITS), their shareholders, and customers shall always prevail over those of SAMLUX, its directors, employees or any other person directly or indirectly linked to the ManCo by a control relationship.





- Current or potential conflicts of interest arising from SAMLUX activity should be identified. Measures will be applied to avoid it or, where appropriate, to carry out an adequate management according to the principles contained in this policy.
- As per Article 7 of CSSF Regulation 22-05, when identifying conflicts of interest that might damage the interests of UCITS, ManCo should include the types of conflicts of interest which may arise from the integration of sustainability risks in their processes, systems, and internal controls.
- In accordance with Article 109(1)(b) of the 2010 Law, the ManCo must be structured and organized in such a way as to minimise the risk that conflicts of interest between the company and its clients, between two of its clients, between one of its clients and a UCITS or between two UCITS prejudice the interests of UCITS or clients. The ManCo must try to avoid conflicts of interest and when they cannot be avoided, ensure that the UCITS it manages are fairly treated in accordance with Article 111(d) of the 2010 Law.
- If there is a conflict of interest that cannot be properly managed or mitigated, the situation that causes it
  must be avoided. If it is impossible to avoid the conflict of interest, its existence will be managed and
  disclosed to the parties involved (managed vehicles, shareholders or customers), so that they can make
  a timely decision.
- An updated record (conflicts of interest register) should include all existing current or potential conflicts of interest. The given register is periodically presented to the relevant committees, explaining the measures implemented.
- SAMLUX has established controls over the aspects covered by this policy, as well as over conflicts of interest arising from its activity.

# 5. Types and management of conflicts of interest

In this section, the types of conflicts of interest that may occur in SAMLUX activity are detailed in a nonexhaustive way, as well as actions that must be taken if conflict of interest situation arises. The ManCo ensures that these aspects have adequate controls and procedures in place to mitigate conflicts that may arise.

## 5.1. Conflicts between ManCo and UCITS

As per Article 19 of CSSF Regulation No 10-4, for the purposes of identifying the types of conflicts of interest that arise in the course of providing services and activities and whose existence may damage the interests of a UCITS, management companies shall take into account, by way of minimum criteria, the question of whether the management company or a relevant person, or a person directly or indirectly linked to the management company by way of control, is in any of the following situations, whether as a result of providing collective portfolio management activities or otherwise:





- The management company or that person is likely to make a financial gain, or avoid a financial loss, at the expense of the UCITS.
- the management company or that person has an interest in the outcome of a service, or an activity provided to the UCITS or another client or of a transaction carried out on behalf of the UCITS or another client, which is distinct from the UCITS' interest in that outcome.
- the management company or that person has a financial or other incentive to favor the interests of another client or group of clients over the interests of the UCITS.
- the management company or that person carries on the same activities for the UCITS and for another client or clients which are not UCITS.
- the management company or that person receives or will receive from a person other than the UCITS an inducement in relation to collective portfolio management activities provided to the UCITS, in the form of monies, goods or services, other than the standard commission or fee for that service.

## 5.2. Conflicts between SAMLUX and its employees/professionals

SAMLUX employees shall act in such a way that their personal interests and those of their families or other parties linked to them do not prevail over the interests of the Group, the ManCo, its customers and other stakeholders. We describe examples of situations that may give rise to these conflicts:

- **Gifts and invitations**. As a general rule, you may not request or accept any type of payment, commission, gift, invitation or remuneration that comes from customers, suppliers, intermediaries, etc. Counterparties or any other third party for operations generated from SAMLUX or otherwise take advantage of the position held in it for their own benefit. However, the ManCo has a specific Gifts and Invitations policy that clarifies the situations that may be exempted from the general principle.
- Professional activities outside SAMLUX. Employees who carry out or propose to carry out a professional activity<sup>1</sup> outside of the ManCo, paid or not, are required to have the authorization of their direct supervisor, Compliance, and Human Resources, after analyzing the existence of conflict of interest with SAMLUX or Santander Group. We highlight:
  - Participation in external courses and presentations. The participation of SAMLUX employees as trainers in external courses or seminars will require prior authorization of the Compliance Department, Global Human Resources, as well as the employee's direct supervisor.

If an employee is acting as a speaker on behalf of SAMLUX or the Group or whenever a presentation in personal capacity is to be disseminated through a media (press, social networks, ...), prior authorization must be obtained from the Conducting Officer responsible for Marketing and from SAMLUX Compliance Department who will review the content of the employee's speech.

After participating in forums or events, employees should avoid providing testimonials or interviews. Where appropriate, they must have prior authorization from SAMLUX Compliance Department.

• **Participation in blogs, forums, magazines, articles or publications**. To carry out this type of activities, the devices or means that are made available to SAMLUX employees for the performance of their professional activity may not be used.

<sup>&</sup>lt;sup>1</sup> Examples of activities are: Acting as a trainer or external speaker, membership in non-profit organizations, sectoral associations, political positions, etc.





- Personal Operations. SAMLUX employees can conduct personal securities transactions, including transactions in the funds they manage, however, by doing so, there may be conflicts of interest. Therefore, employees must comply with Personal Account Dealing policy and with the General Code of Conduct and the Code of Conduct in Securities market.
- Links with third parties. The ManCo's employees may have personal or business links (relevant holdings in other entities) with third parties that may impair their impartiality. These aspects must be identified and communicated to their direct supervisors, as well as to Compliance Department.
- **Remuneration systems**. SAMLUX has a Remuneration Policy that includes the rules and fundamental aspects to be considered. Variable remuneration will be determined according to the risk profile and the promotion of good conduct, in addition to promoting the Group's culture and compliance with internal regulations to avoid conflicts of interest.

Likewise, the remuneration policy of employees who make relevant risk decisions, including management, control functions and all those in the same pay range, must be consistent with the predetermined risk profiles for vehicles, in accordance with the established regulations.

- **Special conditions**. SAMLUX employees' access to bonus classes must be carried out in conditions of transparency, fairness and in compliance with internal procedures that ensure that only authorized employees will be able to access these classes. Compliance Department must ensure that the interest of other investors is not impaired, that the internal provisions and the information of the vehicle in question are complied with.
- Activities in securities markets. The Code of Conduct in Securities Markets establishes a detailed regime on various aspects related to conflicts of interest or issues closely related to areas particularly sensitive to their relationship with financial markets, such as: Mechanisms for detecting and controlling personal conflicts of interest (e.g. A statement of personal situation), management of sensitive information (confidential, material and privileged), establishment of separate areas and information barriers, and rules for the management of securities purchase orders to avoid acts that are detrimental to customers.
- Selection and evaluation of professionals. The performance evaluations and methodologies for fixing of variable remuneration will follow the guidelines defined in the Remuneration Policy of SAMLUX and will be aligned with the culture of Grupo Santander and compliance with internal regulations. The recruitment of persons holding or having held public office is subject to strict compliance with local regulations for these cases and additional restrictions that may be established, in the prevention of any conflict of interest with persons who have been involved in matters directly affecting the interests of SAMLUX. Regarding the hiring of PEPs and/or persons related to them (direct relatives or close relatives), the provisions of the Anti-Bribery and Corruption Policy (ABC Policy) will be followed.
- **Mandates and fiduciary commitments**. Employees may not personally accept, unless prior written authorization from the Human Resources, Compliance Department and its direct superior, fiduciary commitments, mandates or powers of clients for the performance of their operations with SAMLUX.

#### Notification of circumstances that could lead to conflict of interest:

In order to assess a potential conflict of interest affecting employees, SAMLUX's Compliance Department may request employees to provide data or information (and employees are required to provide it) on any recent





personal or professional circumstance that could influence the performance of their professional obligations and decision-making, such as:

- Economic interests of employees that may involve a conflict of interest with the Group and SAMLUX.
- Personal or professional relationships with shareholders holding a significant number of shares in the Group.
- Family, personal or professional relations with the Group's or SAMLUX's directors and employees.
- Professional activities or activities exercised under an autonomous regime in entities that do not belong to the Group.
- Personal or professional relationships with the main business partners of the Group, of SAMLUX, third parties or suppliers.
- Public positions or positions of authority exercised in the Public Administration.
- Positions in governing bodies of non-profit associations or foundations that have a relationship with SAMLUX or Santander Group.

Professionals will be responsible for communicating to their direct supervisor, as well as to the Global Human Resources and SAMLUX's Compliance Department, any situation that may arise and affect their personal or professional circumstances and lead to a conflict of interest with the Group or the ManCo.

Compliance Department is available to professionals to resolve any questions they may have about the suitability of a conduct and/or to advise them as to whether a particular situation could be considered a conflict of interest.

Employees should provide Compliance Department with any data or information necessary to assess a potential conflict of interest. This information may refer to recent personal or professional circumstances that may influence the performance of your professional obligations and decision-making at SAMLUX.

## 5.3. Conflicts between SAMLUX and its investors

Under no circumstances should one encourage the realization of a transaction by one investor to benefit another, unless both know their different positions and expressly agree to carry out the transaction.

Customers must be informed of the links, economic or other, that may involve a conflict of interest with them.

Under no circumstances should an investment be encouraged by one client to benefit another unless both know their different positions and expressly agree to carry out the operation. In this sense, we detail some situations that may lead to conflicts of interest with clients.

- Design and launch of new products and services. All products and services must be properly approved in accordance with the government and established procedure, this allows us to prove that a correct analysis has been made of the conflicts of interest that could potentially entail their commercialization and that such conflicts do not exist or are sufficiently mitigated and / or properly transparent. In the evaluation of proposals, it must be analyzed and identified whether the sale or marketing of products and services may result in a conflict of interest in the sense defined in this policy.





If the product is approved, it must be proved that the conflict is sufficiently mitigated or properly transparent.

- **Segregation of functions**. An adequate segregation of functions, hierarchical and physical between management, administration, risk, and control activities within SAMLUX must be guaranteed
- Execution of orders. When executing orders through financial intermediaries, incidents may occur arising from the time of execution or the transmission of the same. In this extent, SAMLUX has put in place Best Execution Policy that guarantees that this process is done in the best interest of the participants, shareholders or investors. SAMLUX does not execute orders itself. The ManCo has delegated the portfolio management to other Santander group entities or third-party managers (together the "Delegated Portfolio Managers"). The Delegated Portfolio Managers therefore decide on the type of order placement and execution. They act according to their internal best execution policies and guidelines. SAMLUX ensures that the Delegated Portfolio Managers comply with the principles set out in its Best Execution Policy and regularly monitors its implementation as part of the delegation control.
- **Operational errors**. The existence of operational errors (for example, incidents in the calculation of the Net Asset Value or Net Asset Value), may imply a disadvantage for customers that must be analyzed by SAMLUX in accordance with the regulations in order to determine further actions.
- **Other conflicts of interest guidelines**. No investor shall be subject to special treatment or conditions, nor shall anyone be induced to offer such treatment or conditions based on personal, family or other links.

Exclusive relationships with customers that may lead to excessive personal links or restriction of their access to other employees or channels of the Group should be avoided.

The disclosure of conflicts of interest to investors shall be used where the organizational or administrative measures taken to prevent the conflict from being harmful to the interests of the clients are not sufficient to ensure, with a reasonable degree of certainty, that such conflicts will be avoided.

Investors must be informed of any links, economic or otherwise, that may involve such a conflict of interest.

#### Socially Responsible Investment (SRI)

The sustainable and responsible investment approach followed by SAMLUX is carried out in compliance with the applicable regulatory framework and with transparency on the activities carried out. In this sense, SAMLUX has a series of measures that allow the management of conflicts arising from this activity:

- SRI policy approved and published on the website where the principles followed in investment are established.
- **Governance structure** through the existence of committees and SRI approval bodies in which different areas of SAMLUX participate where the existence of conflicts of interest is analyzed.
- Establishment of a proprietary Environmental, Social and Governance Risk Management (ESG) assessment methodology aligned with market practices.





- External ESG data providers. SAMLUX has data provider evaluation processes that guarantee adequate coverage, quality of information, etc., and are selected transparently avoiding the existence of conflicts of interest.
- Voting rights and involvement ("Engagement"). The voting rights granted by certain instruments must be
  exercised for the exclusive benefit of the shareholders or shareholders of each vehicle, considering their
  long-term interests, as well as the Engagement actions carried out on the investments. In this sense,
  SAMLUX has Voting and Engagement policies aligned with international regulations and standards, as
  well as agreements with proxy advisors that guarantee its independence in decisions.
  In accordance with Article 23 of CSSF Regulation No 10-4, the ManCo shall prevent or manage any conflict

In accordance with Article 23 of CSSF Regulation No 10-4, the ManCo shall prevent or manage any conflict of interest arising from the exercise of voting rights.

# 5.4. Conflicts between SAMLUX and Banco Santander S.A., as a parent company

Conflicts of interest may arise when SAMLUX may have conflicting interests with respect to those of SAM, of Banco Santander, S.A., as a parent company, or the Group as a whole, or as a result of the different lines of authority and information flows established between the parent company and SAMLUX.

Banco Santander, S.A., as the parent company of the Santander Group, has its own policies, controls and procedures to prevent conflicts of interest with subsidiaries.

All interactions must be conducted in a collaborative manner in accordance with defined corporate frameworks. The Global Governance Model establishes the mechanism to be applied for the resolution of conflicts, with the participation ultimately of the key position, Head and / or CEO, Boards of Directors or the most appropriate governing bodies. Corporate Frameworks, internal development regulations, and a Group-Subsidiary Government Model and Good Governance Practices for subsidiaries ("Government Model") that establishes the essential rules for the relationship between the Group and its subsidiaries, as well as the mechanism to be applied for the resolution of conflicts of interest.

In this regard it should be considered:

- Chinese walls. There is functional, hierarchical, and physical separation between SAMLUX and other Santander Group entities, with information barriers that prevent or control the exchange of information; as well as separate areas to prevent the flow of privileged or non-public information ("Chinese Walls") between Santander Group entities.
- Research. The information issued by analysts of a Group company on recommendations for the purchase
  or sale of financial instruments of other entities must be analyzed within the framework of the
  regulations with special consideration for those services in which they cannot be delivered free of charge
  because it is prohibited receiving incentives, such as discretionary portfolio management.
- **Outsourcing of activities**. The outsourcing of a SAMLUX activity to a company of the Santander Group must also have an analysis of conflicts of interest, evaluating the existence of third parties that provide these services.





- **Related Operations**. This section refers to the subscription of financial instruments issued, sponsored or otherwise participating in<sup>2</sup> a Group entity acquired by a SAM Group Investment Manager, must have controls in place to avoid the existence of conflicts of interest.

## 5.5. Conflict between SAMLUX and members of its management bodies

It refers to the possible concurrence of a potential conflict between the interests of SAMLUX and the private interests of the members that make up its Governing Body that could have a negative influence on the performance of its functions and responsibilities as a member of this Body.

The members of the management bodies shall act in the interests of all their shareholders. The members of the administrative bodies of the SAM entities shall act by applying the ethical and conduct rules established in the applicable regulations, as well as in the corresponding statutes or regulations. In particular, the members of the administrative bodies shall act in accordance with the duty of loyalty, in good faith and in the best interest of SAMLUX, and shall refrain from using the office they hold, or make use of the information that they access by reason of the position and / or participate in the decision-making for their own benefit, their related parties, or a third party. In the event that(i) hold a position in the Management of the Board of SAMLUX; (ii) hold an executive position at SAMLUX; Or (iii) belong to the Board of Directors of any another entity of the Santander Group. Consequently, they must take into account both interests.

Members of the Board of Directors are subject to General Code of Conduct, all applicable local regulations, and best practices in this area.

In this regard, members of the administrative bodies shall:

- Act in accordance with the duty of loyalty with which they must perform their functions, acting in good faith and in the best interest of SAMLUX.
- Act in accordance with the criteria and principles set out in policies and promoting good governance.
- Achieve and improve the knowledge required to carry out the roles and responsibilities assigned to them.
- Report on other professional obligations and the governing bodies to which they belong.
- Refrain from:
  - Use the name of the SAMLUX or its status as an advisor to improperly influence private transactions.
  - Use corporate assets, including the SAMLUX's confidential information, for private purposes.
  - Take advantage of the business opportunities offered by the SAMLUX.
  - Obtain advantages or remuneration from third parties outside SAMLUX, related to the performance of its functions.
  - Engage in a business, on its own account or of third parties, that involves actual or potential effective competition with the business of SAMLUX or which, failing that, creates a situation of permanent conflict with the interests of SAMLUX. In addition, they must disclose any direct or indirect material interest held by them or other related persons in the capital of a company that is in a situation of effective competition with SAMLUX or any entity of Santander Group.
  - Make, or suggest that a person transacts with shares of SAMLUX or the Santander Group or affiliated or related subsidiaries in respect of which, due to their position, they hold privileged or proprietary information, provided that this information is not public.

<sup>&</sup>lt;sup>2</sup> For example, as a legal advisor, issuer, structuring agent, etc.





- Participate in deliberations and vote on resolutions or decisions in relation to which they, or any person associated with them, are affected by a conflict of interest, either directly or indirectly.

The ManCo must also have the appropriate internal regulations to regulate the conduct, communication and governance of transactions with related parties, which must establish, among others, the cases in which the authorization of the General Meeting is required, the Board of Directors or another body.

Transactions with related parties should be assessed in the light of the principle of equal treatment and formalized under market conditions.

# 5.6. Conflicts between SAMLUX and its main business partners, third party suppliers and intermediaries

SAMLUX may not put its interest first by infringing or rendering incompatible the interests of service providers, intermediaries, business partners or consultants and advisers. Thus, in the SAMLUX activity there may be conflicts with third parties, among others, in the following circumstances:

- Selection processes for managers and third-party funds. The process of selecting asset managers as business partners (mandate management) must ensure adequate analysis in accordance with internal and regulatory requirements.

In addition, the selection of third-party funds must ensure compliance with internal regulations and the choice of classes with cheaper conditions to which vehicles can access.

Control procedures must be undertaken during initial and periodic due diligences to be performed over Investment Managers. In addition, Investment Managers provide SAMLUX with periodic reporting where they include (among others) information on cross trades (Inter-vehicle transactions involving the transfer of assets between vehicles that may result in the benefit of a vehicle over others, with a detriment to shareholders, shareholders, or investors, especially in the case of the transfer of non-liquid assets).

- **Financial Intermediaries**. Financial intermediaries are selected according to objective and independent criteria, in accordance with established internal procedures and in accordance with the Best Execution policies implemented by the ManCo.
- **Distributors**. Third party entities acting as distributors of SAMLUX products must be selected in accordance with internal procedures and regulations in force.

**Depositary and Custodian Company** The selection of depositary company and custodian must be based on objective and independent selection criteria, in accordance with the established internal procedures and guaranteeing an adequate segregation of functions. In accordance with Article 379 of CSSF Circular 18/698, in its analysis of the risks of conflicts of interest, the ManCo must in particular identify the risks arising from the relationship with the depositary. Moreover, the ManCo must consider the risks arising from the delegation of the UCITS management functions to third parties.





- Incentives paid or received from third parties. SAMLUX has procedures in place to ensure that these incentives (i) can be justified as necessary for the provision of the service or distribution of the product; or (ii) are designed to provide an additional service; or (iii) improve their quality. Likewise, it must be guaranteed that the client is informed prior to the provision of the service of the nature and amount of the same. For these purposes, the following are distinguished:
  - **Monetary incentives**. the commissions received by the third party must be refunded to the vehicle that has received the service.
  - Non-monetary incentives ("soft dollar"). The existence of non-monetary incentives should be the subject of specific analysis and validated by the local Risk & Compliance department. In this regard, procedures must be in place to ensure a proper selection of Research suppliers, in accordance with local regulations.
- **Suppliers of products or services**. Employees may not participate in processes to purchase products or services for SAMLUX with companies or individuals with whom they have economic or family ties. In this regard:
  - Any kind of interference that may affect impartiality or objectivity in purchasing supplies and services or in establishing economic conditions should be avoided.
  - Whenever possible, exclusive relationships with suppliers of products and services should be avoided.
  - Special treatment or working conditions based on personal or family ties are forbidden
  - You may not participate in procedures for contracting products or services for SAMLUX with companies or persons with whom the employee has any economic or family relationship.

SAMLUX reviews conflicts of interest policies and controls of its delegates during Due Diligence process.

- **Business Partners or Joint Ventures.** Transactions originated by third parties that are considered as business partners or joint ventures should be considered. In this case we cite the following examples that may give rise to situations of conflict of interest:
  - A SAMLUX vehicle makes investments in assets generated by a joint venture partner.
  - SAMLUX launches a sponsored vehicle through a joint venture with a business partner and in which related operations can be identified.

In these cases, a specific analysis should be carried out for the management of these conflicts, applying appropriate mitigators (existence of investment committees, market price transactions, documentation and registration of conflicts of interest, etc.).

## 5.7. Conflicts between two subsidiaries

In the event of conflicts with other subsidiaries of Banco Santander, SA, SAMLUX Compliance Department will inform Santander Group Compliance Area. Conflicts of interest will be managed and resolved for the benefit of the Group as a whole, applying the resolution mechanism included in the Global governance model with





the participation of the CEOs, presidents or the most appropriate governing bodies of both subsidiaries involved in the conflict.

## 6. Management of conflicts of interest

Processes are established to ensure the timely identification, prevention, and management of conflicts of interest with adequate allocation of responsibilities, as detailed below. Conflict of Interest Management at SAMLUX follows the following principles:

- **Proper management of conflicts of interest**. For the proper management of the different types of conflicts of interest that may arise in SAMLUX, the following means are established, among others:
  - Internal regulations, controls and organizational provisions designed to prevent conflicts of interest that may arise and, where appropriate, mitigate the risks associated with them.
  - Training for employees and members of the Board of Directors that allow them to identify, escalate and manage conflicts of interest.
  - Specific governance mechanisms or processes to communicate and resolve conflicts of interest, and where necessary, to apply disciplinary sanctions against those who violate this policy.
  - Assignment of roles and responsibilities in a clearly, ensuring an internal control environment, according to the three lines of defense model.
  - Segregation of obligations for the provision of services, or attribution of supervisory and reporting responsibilities for activities that may generate a conflict of interest between different people.
  - Appropriate procedures for related party transaction. These transactions must be carried out under market conditions.
  - Establishment of information barriers, including the physical separation of certain lines or business units where appropriate, in accordance with applicable codes of conduct or other internal regulations.
- Escalation process. Employees must follow the internal escalation process established in SAMLUX in
  relation to conflicts of interest, informing their direct supervisor, and the Compliance Department of the
  existence and nature of the conflict, who shall maintain a record of conflicts, available for appropriate
  regulatory purposes.

Additionally, in case of doubt about the possible occurrence of a conflict of interest, employees may direct their inquiries to the Compliance Department of SAMLUX.

Register. Conflicts of interest will be adequately documented, communicated, and managed, taking into account their nature and relevance.

As a constantly ongoing activity, Compliance Department of SAMLUX shall maintain and regularly update a record of all situations in which a conflict of interest has arisen.

The ManCo will register any conflict of interest which could seriously harm the interests of one or more UCITS or other customers, in relation to collective portfolio management activities carried out by the ManCo itself or on its behalf, as well as any circumstances which constitute or may give rise to conflict of interest, as indicated by CSSF Regulation 10-04 and further described by CSSF Circular 18/698.





For this purpose, and as per Art.381 of CSSF Circular 18/698, the following shall be documented in the conflicts of interest register: The description of the conflict of interest (whether potential or actual), the identification of the persons, units, the key position and/or the governing bodies involved, the date on which a conflict of interest occurred or was discovered, potential or actual impacts of the conflict of interest, the resolution and measures adopted, if applicable, and, where appropriate, the arrangements for informing investors.

The Conflict of Interest Register shall be maintained for a minimum period of five (5) years, starting from the date the conflict of interest or potential conflict of interest is identified.

SAMLUX's conflicts of interest register template can be found in Annex II.

- Disclosure. As per Article 22 of CSSF Regulation No 10-4, where the organisational or administrative arrangements made by the ManCo for the management of conflicts of interest are not sufficient to ensure, with reasonable confidence, that risks of damage to the interests of UCITS or of its unitholders will be prevented, the senior management or other competent internal body of the management company is promptly informed in order for them to take any necessary decision to ensure that in any case the management company acts in the best interests of the UCITS and of its unitholders. The ManCo shall report the given situations to investors by any appropriate durable medium and give reasons for its decision.
- Independence. In accordance with Article 21 of CSSF Regulation No 10-4, the procedures to be followed and measures to be adopted to manage conflicts of interest shall include the following where necessary and appropriate for the management company to ensure the requisite degree of independence:

- effective procedures to prevent or control the exchange of information between relevant persons engaged in collective portfolio management activities involving a risk of a conflict of interest where the exchange of that information may harm the interests of one or more clients.

- the separate supervision of relevant persons whose principal functions involve carrying out collective portfolio management activities on behalf of, or providing services to, clients or to investors whose interests may conflict, or who otherwise represent different interests that may conflict, including those of the management company.

- the removal of any direct link between the remuneration of relevant persons principally engaged in one activity and the remuneration of, or revenues generated by, different relevant persons principally engaged in another activity, where a conflict of interest may arise in relation to those activities.

- measures to prevent or limit any person from exercising inappropriate influence over the way in which a relevant person carries out collective portfolio management activities.

- measures to prevent or control the simultaneous or sequential involvement of a relevant person in separate collective portfolio management activities where such involvement may impair the proper management of conflicts of interest.

Where the adoption or the practice of one or more of those measures and procedures does not ensure the requisite degree of independence, management companies shall adopt such alternative or additional measures and procedures as will be necessary and appropriate for those purposes.





• **Resolution.** The resolution of conflicts of interest of the staff is the responsibility of the person responsible for the unit concerned (Conducting Officer), who will make the appropriate decision on the conflict in question. If a particular conflict of interest arises in two units, it will be resolved by the controller in both units affected (by both Conducting Officers concerned).

In the event that the conflict of interest could affect other entities of the Santander Group or the Group as a whole, the resolution mechanism set out in the Global Governance Model will apply, as appropriate.

• **Government.** The management of conflicts of interest will be carried out by the holders of key positions or by the governing bodies, in accordance with functions and responsibilities assigned to them.

Governing bodies shall take into account potential conflicts of interest when determining their composition. It is also expected that all members of the governing bodies will disclose conflicts of interest in which they may be involved as they arise.

Compliance Department should be responsible for maintaining documentation related to the conflict and maintaining supporting documentation that shows how it was managed and finally resolved.

• Whistleblowing / Reporting irregularities. In addition to the ordinary communication and escalation process, employees may use the whistleblowing channel (set out in the General Code of Conduct and detailed in Whistleblowing policy), if appropriate.

## 7. Policy noncompliance

Failure to comply with this policy may result in employment penalties, including dismissal, without prejudice to administrative or criminal penalties that, where appropriate, may also result from it.

## 8. Governance

Compliance SAMLUX Department is responsible for ownership of this policy. Compliance Department is responsible for the interpretation of the policy. This Policy will be effective from the date of its publication. Its content will be subject to periodic review, making changes or modifications that are deemed appropriate.

## 9. Change control

Version	Responsible Area	Description	Approval Committee	Approval Date





1	Global Risk & Compliance	Approval of the Global Conflicts of Interest Policy	Board SAM INVESTMENT HOLDINGS LTD.	15.12.2015
2	Global Risk & Compliance	Update of the Global Conflicts of Interest Policy	Board SAM INVESTMENT HOLDINGS LTD.	01.10.2020
3	SAMLUX Compliance	Update the Global Conflicts of Interest Policy	SAMLUX BoD	23.03.2023
4	SAMLUX Compliance	Comprehensive review on Conflicts of Interest	SAMLUX BoD	21.09.2023
5	SAMLUX Compliance	Update of the Conflicts of Interest Policy	SAMLUX BoD	03.2025

# 10. Annex I: General examples of conflicts of interest





The list of general categories of conflicts of interest and activities, services, decisions or transactions, provided in a general and illustrative manner and without being exhaustive is set out below.

Category of conflict	Type of possible conflict of interest	Activity, service, decision or transaction
Employees	Misconduct	Inappropriate and/or undiligent behavior. Conflict of interest is not communicated or avoided.
	Related party transaction	Financing or supplies of products and services and other material to related parties (persons or entities).
	Confidentiality	Access and use of confidential, internal or secret information subject to the duty of protection.
	Competition	Perform activities or services, directly or indirectly, in the same sector or similar or similar activities.
	Remuneration practices	Promotion of activities and/or direct or indirect participation in decision- making processes that may increase the current, future or potential remuneration of senior managers or other employees.
	Incentives	Incentives paid or received from third parties regarding the supply or sale of service products to customers.

Category of conflict	Type of possible conflict of interest	Activity, service, decision or transaction
Clients	Misconduct	Inappropriate and/or undiligent behavior. Conflict of interest is not communicated or avoided.
	Confidentiality	Access and use of confidential, internal or secret information subject to the duty of protection.
	Remuneration practices	Promotion of activities and/or direct or indirect participation in decision- making processes that may increase the current, future or potential remuneration of senior managers or other employees.
	Incentives	Incentives paid or received from third parties regarding the supply or sale of service products to customers.
	Market reports	Providing market reports that can promote investment decision.

Category of conflict	Type of possible conflict of interest	Activity, service, decision or transaction
SAM and Grupo Santander	Corporate transactions External commercial transactions	Willingness to perform or carry out corporate transactions (as defined in the Corporate Development Operations Procedure).
	Misconduct	Inappropriate and/or undiligent behavior. Conflict of interest is not communicated or avoided.
	Confidentiality	Access and use of confidential, internal or secret information subject to the duty of protection.
	Flow of information	Simply provide the information necessary to consolidate or inform the objective. Resistance to maintaining a collaborative and productive interaction.
	Appointment	Discrepancies due to conflicting interests in the proposal and in the conduct of the process for the appointment of board members or key persons.
	Setting objectives and valuation	Rejection or discrepancies in relation to the establishment of objectives and evaluation processes, as well as resistance to carry out these processes chronologically and/or in accordance with defined standards.





Remuneration practice	Promotion of activities and/or direct or indirect participation in decision-
	making processes that may increase the current, future or potential
	remuneration of the Board of Directors member and employees.
	Activities that may arise in the MALUS and RESTUTION clauses.
	Conflicting interest discrepancies with respect to individual remuneration
	decisions and/or in the execution of the corresponding process.
Execution of key	Resistance, delay or non-diligent collaboration for the timely completion of
processes	the Group's key processes, as well as differences of opinion regarding the
	key processes defined by the Group at all times (at least, planning the
	"SXX" strategy, "Pxx" planning, and budget decision, capital and liquidity).
Capital	Decision regarding capital (issuance and allocation), dividend and issuance
	of debt or other financial instruments that may affect the Group in full or
	potential.
Liquidity	Relevant decision regarding liquidity management that may actually or
	potentially affect the Group as a whole.

Category of conflict	Type of possible conflict of interest	Activity, service, decision or transaction
Member of the Board of	Misconduct	Inappropriate and/or undiligent behavior. Conflict of interest is not communicated or avoided.
Directors	Financing	Financing or supplies of products and services and other materials.
	Related party transaction	Financing or supplies of products and services and other material to related parties (persons or entities).
	Confidentiality	Access and use of confidential, internal or secret information subject to the duty of protection.
	Competition	Perform activities or services, directly or indirectly, on the same sector or similar or similar activities to those of the Santander Group entities.
	Remuneration practices	Promotion of activities and/or direct or indirect participation in decision- making processes that may increase the current, future or potential remuneration of the Board member.
	Membership of various governing bodies	Development of various functions in the governing bodies of the Santander Group (Double Sombrero).

Category of conflict	Type of possible conflict of interest	Activity, service, decision or transaction
Qualified shareholders	Confidentiality	Access and use of confidential, internal or secret information subject to the duty of protection.
	Voting rights	Individual interactions between Santander Group entities and qualified shareholders.
	Relevant transactions	Transactions, activities or services provided by Santander Group entities to any qualified investor or related parties by any of the entities belonging to Santander Group.

Category of conflict	Type of possible conflict of interest	Activity, service, decision or transaction
Third parties	Misconduct	Inappropriate and/or undiligent behavior. Conflict of interest is not communicated or avoided.





Relevant transactions	Transactions, activities or services provided by Santander Group entities to any qualified investor or related parties by any of the entities belonging to Santander Group.
Related party transaction	Financing or supplies of products and services and other material to related parties (persons or entities).
Confidentiality	Access and use of confidential, internal or secret information subject to the duty of protection.
Competition	Perform activities or services, directly or indirectly, on the same sector or similar or similar activities to those of the Santander Group entities.

Category of conflict		Type of possible conflict of interest	Activity, service, decision or transaction
Line	of	Corporate transactions	Willingness to perform or carry out corporate transactions (as defined in
Business	/	External commercial	the Corporate Development Operations Procedure).
Unit		transactions	
		Confidentiality	Access and use of confidential, internal or secret information subject to
			the duty of protection.
		Competition	Perform activities or services, directly or indirectly, on the same sector or
			similar or similar activities to those of the Santander Group entities.

Category of conflict	Type of possible conflict of interest	Activity, service, decision or transaction				
Between	Corporate transactions	Willingness to perform or carry out corporate transactions (as defined in				
entities of	Related party	the Corporate Development Operations Procedure).				
Grupo	transaction					
Santander	Misconduct	Inappropriate and/or undiligent behavior. Conflict of interest is not				
		communicated or avoided.				
	Confidentiality	Access and use of confidential, internal or secret information subject to				
the duty of protect		the duty of protection.				
	Competition Perform activities or services, directly or indirectly, on the same sect					
		similar or similar activities to those of the Santander Group entities.				





# 11. Annex II: Conflicts of Interest Register

Conflicts of interest register												
Nb		Actual or potential	Description/Impac t	Persons/entities envolved		Status (closed or ongoing)		Current status decsription (if ongoing)	Arrangements for informing investors (where appropriate)	Input by		
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